







## Patient Responses to Friends and Family Test – December 2022

	Very Good	Good	Neither Good nor Poor	Poor	Very Poor	Don't know
December 2022						
<b>Total</b>	487	66	12	5	1	6
<b>Lighthouse</b>	165	33	5	2	1	4
<b>Nelson</b>	4	1	0	0	0	0
<b>Caister</b>	143	10	5	1	0	1
<b>Newtown</b>	175	22	2	2	0	1

Staff amazing.

Efficient and friendly.

Great service and very helpful staff.

Very easy to make appointment.  
Reception staff helpful.

Very polite and helpful receptionists.