







Patient Responses to Friends and Family Test – March 2023

	Very Good	Good	Neither Good nor Poor	Poor	Very Poor	Don't know
March 2023						
Total						
Lighthouse	231	30	7	4	4	4
Nelson	5	1	0	0	0	0
Caister	175	22	3	1	0	1
Newtown	289	28	6	5	1	1
Website	0	0	0	0	0	0

Chelsea was very polite and helpful in regards to booking an appointment for myself.

Everyone is so helpful at Nelson Medical Centre

Very helpful and polite – it was **Caz. Dr Sheldon** is very polite and helpful answering all of my questions.

Very polite and helpful.

Always helpful and polite.